



## ONLINE ORDER SYSTEM

### Minimum System Requirements

To use our Online Order Centre you will need to be running Windows XP or Vista and we recommend that your screen resolution is 1280x1024. Your Internet browser will need to be Internet Explorer V6 or above to access the Website. You will have to have Java Script enabled and also Cookies Enabled. In order to view the online output of your instructions, you will also need to have Adobe Acrobat Reader which we recommend that you use the latest Version, V9, there is a link to download this on our website.

In Order to use the Not Registered? And Update functions you will require to have Microsoft Office Outlook open as these links will send emails direct from your email client, also your completed reports will be sent directly to your Inbox as well as being available online.

If you are using Firefox, Google Chrome, Opera or Safari as your internet browser our website may not display properly, in this case we would advise you to use the latest version of Internet Explorer, available at <http://www.microsoft.com/windows/downloads/ie/getitnow.mspx> .

Support Team: **01383 826777**  
Support Email: **[customerservices@firstscottish.com](mailto:customerservices@firstscottish.com)**  
Web: **[www.firstscottish.com](http://www.firstscottish.com)**